

## Molina Healthcare Reports Fourth Quarter and Year-End 2019 Financial Results

February 10, 2020

Introduces Full Year 2020 Earnings Guidance

LONG BEACH, Calif.--(BUSINESS WIRE)--Feb. 10, 2020-- Molina Healthcare, Inc. (NYSE: MOH) today reported net income for the fourth quarter of 2019 of \$168 million, or \$2.67 per diluted share, compared to net income of \$201 million, or \$3.01 per diluted share, for the fourth quarter of 2018. The Company also reported net income for the year ended December 31, 2019, of \$737 million, or \$11.47 per diluted share, compared to net income of \$707 million, or \$10.61 per diluted share, for the year ended December 31, 2018. Financial results for the fourth quarter and full year 2019 are summarized below:

	Three Months Ended			Year Ended						
		December 31,				December 31,				
		2019 2018				2019		2018		
		(In milli	ons	s, except	ре	er share	res	sults)		
Premium Revenue	\$	4,123	\$	4,438	\$1	16,208	\$1	17,612		
Total Revenue	\$	4,274	\$	4,664	\$16,829 \$1		18,890			
Pre-Tax Income	\$	222	\$	256	\$	972	\$	999		
Net Income	\$	168	\$	201	\$	737	\$	707		
EPS – Diluted	\$	2.67	\$	3.01	\$	11.47	\$	10.61		
MCR		86.0%		85.1%	85.1%		o	85.9%		
G&A Ratio		8.0%		7.2%		7.7%	, o	7.1%		
Pre-Tax Margin		5.2%		5.5%		5.8%	o	5.3%		
Effective Tax Rate		24.3%		21.4%		24.2%	, o	29.2%		
After-Tax Margin		3.9%		4.3%		4.4%	, o	3.7%		

### Highlights include:

- Premium revenue was \$4.1 billion for the fourth quarter of 2019, a 7.1% decrease compared to the fourth quarter of 2018.
- Medical care ratio (MCR) was 86.0% for the fourth quarter of 2019, compared to 85.1% for the fourth quarter of 2018.
- General and administrative (G&A) expense ratio increased to 8.0% for the fourth quarter of 2019, compared to 7.2% for the fourth quarter of 2018.
- After-tax margin was 3.9% for the fourth quarter of 2019, compared to 4.3% for the fourth quarter of 2018.
- Net income for the year ended December 31, 2019, increased to \$737 million, compared to \$707 million for 2018, and after-tax margin increased to 4.4% for 2019, compared to 3.7% for 2018.
- In December 2019, the Company's Board of Directors authorized a share repurchase program of up to \$500 million, and through February 7<sup>th</sup>, the Company repurchased an aggregate of approximately 1.9 million shares for \$257 million, at an average cost of \$133.23 per share.
- Operating cash flows for the year ended December 31, 2019, were \$427 million.
- Introduced full year 2020 earnings guidance, including GAAP earnings per diluted share of \$11.20 \$11.70.
- In October 2019, the Company announced that it entered into a definitive agreement to acquire certain assets of YourCare HealthPlan for approximately \$40 million. Molina will assume the rights to serve approximately 46,000 Medicaid members in Western New York. The acquisition is expected to close in the first half of 2020.
- In January 2020, the Company announced that it entered into a definitive agreement to acquire all of the capital stock of NextLevel Health Partners for approximately \$50 million. Molina will assume the rights to serve approximately 50,000 Medicaid and Managed Long-Term Services and Supports members in Illinois' Cook County. The acquisition is expected to close in the first half of 2020.

Joe Zubretsky, president and CEO, said, "We are pleased with our fourth quarter and full year results. We improved our Medicaid and Medicare margins and achieved exceptional Marketplace margins. Overall, we delivered 4.4 percent after-tax margins and earnings per share growth of 8 percent." Mr. Zubretsky continued, "Going forward, 2020 represents an important year in our pivot to growth strategy with a return to top-line growth. Each of our three business lines are well positioned to grow in 2020 and beyond."

## **Premium Revenue**

Premium revenue for the fourth quarter of 2019 decreased 7.1% to \$4.1 billion compared to \$4.4 billion for the fourth quarter of 2018, which was in line with the Company's expectations.

For the year ended December 31, 2019, premium revenue decreased 8.0% to \$16.2 billion, from \$17.6 billion for the comparable period in 2018. For both periods, the lower premium revenue is primarily a result of previously announced losses of Medicaid membership in New Mexico and Florida.

#### **Medical Care Ratio**

The consolidated MCR for the fourth quarter of 2019 increased to 86.0%, compared to 85.1% for the fourth quarter of 2018, primarily due to the increased Marketplace MCR. Prior period reserve development in the quarter was not material.

The MCR for the year ended December 31, 2019, improved to 85.8%, compared to 85.9% for the comparable period in 2018, due to a combination of the following:

- The Medicaid MCR improved to 88.0%, compared to 90.0% for the year ended December 31, 2018, due to improvement in all programs.
- The Medicare MCR increased to 85.3%, compared to 84.5% for the year ended December 31, 2018, due to fluctuation of medical care costs in certain markets.
- The Marketplace MCR was 68.2%, compared to 58.9% for the year ended December 31, 2018. The MCR in 2018 was favorably impacted by reduced medical care costs due to Cost Sharing Reduction (CSR) subsidies related to 2017 dates of service, while the current year was impacted by a relatively smaller benefit from prior-year Marketplace risk adjustment compared to 2018.

### **General and Administrative Expense Ratio**

General and administrative expenses were 8.0% of total revenues for the fourth quarter of 2019, compared to 7.2% for the fourth quarter of 2018.

For the year ended December 31, 2019, the G&A ratio was 7.7%, compared to 7.1% for the comparable prior-year period. In both periods, the year-over-year increases are due mainly to the year-over-year decline in total revenues.

#### Interest Expense

Interest expense was \$20 million for the fourth quarter of 2019, compared to \$24 million for the fourth quarter of 2018. The decline was due to the repayment of convertible notes in 2019.

#### **Balance Sheet**

Cash and investments at the parent company amounted to \$997 million as of December 31, 2019, compared to \$796 million as of September 30, 2019.

For the fourth quarter of 2019, the parent company received \$305 million of dividends from the regulated health plan subsidiaries.

The Company repaid \$240 million of principal on the convertible notes in 2019. The impact of capital deployment actions in 2019 resulted in lower interest expense, a net gain on repayment of the convertible notes and a lower share count.

In early December 2019, the Company's board of directors authorized the purchase of up to \$500 million in aggregate of the Company's common stock. Pursuant to a 10b5-1 trading plan, under this authorization the Company purchased approximately 400,000 shares for \$54 million through December 31, 2019, and through February 7th, the Company has purchased in total approximately 1.9 million shares for \$257 million.

### **Cash Flow**

Operating cash flows for the year ended December 31, 2019, amounted to \$427 million and were higher compared to the year ended December 31, 2018, primarily due to the normal fluctuations in timing of premium receipts.

## Outlook

The Company issued its full year 2020 earnings guidance, including GAAP earnings per diluted share of \$11.20 - \$11.70 and premium revenue growth of 7.4%.

Full year guidance highlights:

- Medicaid after-tax margins are expected to perform well benefiting from stable rate and cost trend environments.
- Medicare after-tax margins are expected to be strong despite the impact of the Health Insurer Fee.
- Marketplace after-tax margins are expected to be lower reflecting pricing actions taken for the year.

Full year guidance reflects the following:

- The reintroduction of the Health Insurer Fee in 2020 with an impact of approximately \$0.30 per diluted share.
- Steady state in Texas for the full year 2020. The Company is currently exercising its protest rights on the recently announced STAR+PLUS RFP award. The Company believes that the effective date of the new contract would be no earlier than January 1, 2021.
- The YourCare Health Plan and NextLevel Health Partners acquisitions are not included in guidance as the transactions have not closed. Together they have over \$500 million in annualized premium revenue.

Full Year 2020 Guidance (1)						
Premium Revenue	~\$17.4B					
Medicaid	~\$13.3B					
Medicare	~\$2.5B					
Marketplace	~\$1.6B					
Premium Tax Revenue	~\$565M					
Health Insurer Fees Reimbursed	~\$280M					
Total Revenue	~\$18.3B					
Interest Expense	~\$85M					
Net Income	\$674M - \$704M					
EPS - Diluted	\$11.20 - \$11.70					
Diluted Shares	~60.2M					
Total Membership	~3.4M					
Medicaid and Medicare	~3.1M					
Marketplace	~310K					
Ratios:						
MCR	86.2% - 86.4%					
G&A Ratio	~7.2%					
Effective Tax Rate	30.8% - 31.1%					
After-Tax Margin	3.7% - 3.8%					
Medicaid	3.2% - 3.4%					
Medicare	5.6% - 5.7%					
Marketplace	4.7% - 4.9%					
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### **Press Release Format**

In an effort to streamline its earnings release, beginning in the first quarter of 2020, the Company will report its financial data by government program as seen on page 9, and schedules on pages 14 - 20 will no longer be published.

#### **Conference Call**

Management will host a conference call and webcast to discuss Molina Healthcare's fourth quarter and year-end 2019 results at 8:00 a.m. Eastern time on Tuesday, February 11, 2020. The number to call for the interactive teleconference is (877) 883-0383 and the confirmation number is 6197632. A telephonic replay of the conference call will be available through Tuesday, February 18, 2020, by dialing (877) 344-7529 and entering confirmation number 10137536. A live audio broadcast of this conference call will be available on Molina Healthcare's website, molinahealthcare.com. A 30-day online replay will be available approximately an hour following the conclusion of the live broadcast.

#### **About Molina Healthcare**

Molina Healthcare, Inc., a FORTUNE 500 company, provides managed healthcare services under the Medicaid and Medicare programs and through the state insurance marketplaces. Through its locally operated health plans, Molina Healthcare served approximately 3.3 million members as of December 31, 2019. For more information about Molina Healthcare, please visit molinahealthcare.com.

### Safe Harbor Statement under the Private Securities Litigation Reform Act of 1995

This earnings release contains forward-looking statements regarding the Company's 2020 guidance, as well as its plans, expectations, and anticipated future events. Actual results could differ materially due to numerous known and unknown risks and uncertainties. Those risks and uncertainties are discussed in the section entitled "Risk Factors," and the section entitled "Forward-Looking Statements" in our Annual Report on Form 10-K for the year ended December 31, 2018, and our most recent Quarterly Report on Form 10-Q for the quarter ended September 30, 2019, which are on file with the SEC. Additional information will also be set forth in our Annual Report on Form 10-K for the year ended December 31, 2019.

These reports can be accessed under the investor relations tab of the Company's website or on the SEC's website at sec.gov. Given these risks and uncertainties, the Company can give no assurances that its forward-looking statements will prove to be accurate, or that any other results or events projected or contemplated by its forward-looking statements will in fact occur, and the Company cautions investors not to place undue reliance on these statements. All forward-looking statements in this release represent the Company's judgment as of February 10, 2020, and, except as otherwise required by law, the Company disclaims any obligation to update any forward-looking statements to conform the statement to actual results or changes in its expectations.

## **UNAUDITED CONSOLIDATED STATEMENTS OF INCOME**

Three Mon	ths Ended	Year Ended				Ended Year Ended				
Decem	ber 31,	Decem	ber 31,							
2019	2018	2019	2018							

<sup>(1)</sup> All amounts are rounded and approximations.

# (In millions, except per-share amounts)

December 31,

	(III IIIIIIIOIIS, Except per-sitate amounts)							
Revenue:								
Premium revenue	\$ 4,123	\$ 4,438	\$ 16,208	\$ 17,612				
Premium tax revenue	122	97	489	417				
Health insurer fees reimbursed	_	81	_	329				
Service revenue	_	16	_	407				
Investment income and other revenue	29	32	132	125				
Total revenue	4,274	4,664	16,829	18,890				
Operating expenses:								
Medical care costs	3,545	3,775	13,905	15,137				
General and administrative expenses	343	335	1,296	1,333				
Premium tax expenses	122	97	489	417				
Health insurer fees	_	87	_	348				
Depreciation and amortization	21	23	89	99				
Restructuring costs	1	8	6	46				
Cost of service revenue		15		364				
Total operating expenses	4,032	4,340	15,785	17,744				
Loss on sales of subsidiaries, net of gain		(52)		(15)				
Operating income	242	272	1,044	1,131				
Other expenses, net:								
Interest expense	20	24	87	115				
Other (income) expenses, net	_	(8)	(15)	17				
Total other expenses, net	20	16	72	132				
Income before income tax expense	222	256	972	999				
	54	55	235	292				
Income tax expense	\$ 168	\$ 201	\$ 737	\$ 707				
Net income	\$ 100	\$ 201	<b>\$</b> 737	\$ 707				
Net income per share, diluted	\$ 2.67	\$ 3.01	\$ 11.47	\$ 10.61				
Diluted weighted average shares outstanding	63.0	66.6	64.2	66.6				
Operating Statistics:								
Medical care ratio	86.0%	85.1%	85.8%	85.9%				
G&A ratio	8.0%	7.2%	7.7%	7.1%				
Premium tax ratio	2.9%	2.2%	2.9%	2.3%				
Effective income tax rate	24.3%	21.4%	24.2%	29.2%				
After-tax margin	3.9%	4.3%	4.4%	3.7%				
Medicaid	3.6%	3.6%	3.2%	2.4%				
	E E0/	0.00/	6.7%	4.8%				
Medicare	5.5%	8.0%	0.7 70	4.0 /0				

# **CONSOLIDATED BALANCE SHEETS**

	2019	2018
	Unaudited	
	(Dollars in except p amou	er-share
ASSETS		
Current assets:		
Cash and cash equivalents	\$ 2,452	\$2,826
Investments	1,946	1,681
Receivables	1,406	1,330
Prepaid expenses and other current assets	134	149
Derivative asset	29	476
Total current assets	5,967	6,462
Property, equipment, and capitalized software, net	385	241
Goodwill and intangible assets, net	172	190
Restricted investments	79	120
Deferred income taxes	79	117

Other assets		105	24
Total assets	\$	6,787	\$7,154
LIABILITIES AND STOCKHOLDERS' EQUITY			
Current liabilities:	¢	1 051	<b>\$4.064</b>
Medical claims and benefits payable	\$	1,854	\$1,961
Amounts due government agencies		664	967
Accounts payable and accrued liabilities		455	390
Deferred revenue		249	211
Current portion of long-term debt		18	241
Derivative liability	_	29	476
Total current liabilities		3,269	4,246
Long-term debt		1,237	1,020
Finance lease liabilities		231	197
Other long-term liabilities		90	44
Total liabilities		4,827	5,507
Stockholders' equity:			
Common stock, \$0.001 par value, 150 million shares authorized; outstanding: 62 million shares at each of December 31, 2019, and December 31, 2018		_	_
Preferred stock, \$0.001 par value; 20 million shares authorized, no shares issued and outstanding		_	_
Additional paid-in capital		175	643
Accumulated other comprehensive income (loss)		4	(8)
Retained earnings		1,781	1,012
Total stockholders' equity		1,960	1,647
	\$	6,787	\$7,154
Total liabilities and stockholders' equity	Ψ	5,707	$\psi I, IOT$

# UNAUDITED CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

Year Ended

	Decem	ber 31,
	2019	2018
	(In mil	llions)
Operating activities:		
Net income	\$ 737	\$ 707
Adjustments to reconcile net income to net cash provided by (used in) operating activities:		
Depreciation and amortization	89	127
Deferred income taxes	10	(6)
Share-based compensation	39	27
Amortization of convertible senior notes and finance lease liabilities	5	22
(Gain) loss on debt repayment	(15)	22
Loss on sales of subsidiaries, net of gain	<del>-</del>	15
Non-cash restructuring costs	<del>-</del>	17
Other, net	(5)	4
Changes in operating assets and liabilities:		
Receivables	(76)	(530)
Prepaid expenses and other current assets	28	6
Medical claims and benefits payable	(107)	(226)
Amounts due government agencies	(303)	(574)
Accounts payable and accrued liabilities	2	45
Deferred revenue	38	(21)
Income taxes	(15)	51
Net cash provided by (used in) operating activities	427	(314)
Investing activities:		
Purchases of investments	(2,536)	(1,444)
Proceeds from sales and maturities of investments	2,302	2,445
Purchases of property, equipment, and capitalized software	(57)	(30)
Net cash received from sales of subsidiaries		190
Other, net	(2)	(18)
Net cash (used in) provided by investing activities	(293)	1,143
Financing activities:		

Repayment of principal amount of convertible senior notes	(240)	(362)
Cash paid for partial settlement of conversion option	(578)	(623)
Cash received for partial settlement of call option	578	623
Cash paid for partial termination of warrants	(514)	(549)
Proceeds from borrowings under term loan facility	220	_
Common stock purchases	(47)	_
Repayment of credit facility	_	(300)
Other, net	29	18
Net cash used in financing activities	(552)	(1,193)
Net decrease in cash, cash equivalents, and restricted cash and cash equivalents	(418)	(364)
Cash, cash equivalents, and restricted cash and cash equivalents at beginning of period	2,926	3,290
Cash, cash equivalents, and restricted cash and cash equivalents at end of period	\$ 2,508	\$ 2,926

#### **HEALTH PLANS SEGMENT MEMBERSHIP**

	As of December 31,			
	2019	2018		
Ending Membership by Government Program:				
Medicaid	2,956,000	3,361,000		
Medicare	101,000	98,000		
Marketplace	274,000	362,000		
	3,331,000	3,821,000		
Ending Membership by Health Plan:				
California	565,000	608,000		
Florida (1)	132,000	313,000		
Illinois	224,000	224,000		
Michigan	362,000	383,000		
New Mexico (1)	23,000	222,000		
Ohio	288,000	302,000		
Puerto Rico	176,000	252,000		
South Carolina	131,000	120,000		
Texas	341,000	423,000		
Washington	832,000	781,000		
Other (2)	257,000	193,000		
	3,331,000	3,821,000		

<sup>(1)</sup> The Company's Medicaid contracts in New Mexico and in all but two regions in Florida terminated in late 2018 and early 2019. The Company continues to serve Medicare and Marketplace members in both Florida and New Mexico, as well as Medicaid members in two regions in Florida. (2) "Other" includes the Idaho, Mississippi, New York, Utah and Wisconsin health plans, which are not individually significant to the Company's consolidated operating results.

# HEALTH PLANS SEGMENT FINANCIAL DATA — BY GOVERNMENT PROGRAM (In millions, except percentages)

Three Months Ended December 31,

	2019					2018				
	emium evenue		/ledical re Costs	MCR (1)		remium evenue		ledical re Costs	MCR (1)	
Medicaid	\$ 3,227	\$	2,818	87.3%	\$	3,430	\$	3,046	88.8%	
Medicare	561		480	85.5		527		426	80.8	
Marketplace	 335		247	73.5		481		303	62.9	
	\$ 4,123	\$	3,545	86.0%	\$	4,438	\$	3,775	85.1%	

Year Ended December 31,								
	2019			2018				
Premium	Medical		Premium	Medical				
Revenue	Care Costs	MCR	Revenue	Care Costs	MCR			

Medicaid	\$ 12,466	\$ 10,969	88.0%	\$ 13,623	\$ 12,258	90.0%
Medicare	2,243	1,913	85.3	2,074	1,752	84.5
Marketplace	 1,499	 1,023	68.2	1,915	 1,127	58.9
	\$ 16,208	\$ 13,905	85.8%	\$ 17,612	\$ 15,137	85.9%

<sup>(1)</sup> The MCR represents medical costs as a percentage of premium revenue.

# CHANGE IN MEDICAL CLAIMS AND BENEFITS PAYABLE (Dollars in millions)

The Company's claims liability includes a provision for adverse claims deviation based on historical experience and other factors including, but not limited to, variations in claims payment patterns, changes in utilization and cost trends, known outbreaks of disease, and large claims. The Company's reserving methodology is consistently applied across all periods presented. The amounts displayed for "Components of medical care costs related to: Prior period" represent the amount by which the original estimate of claims and benefits payable at the beginning of the period was more than the actual amount of the liability based on information (principally the payment of claims) developed since that liability was first reported. The following table presents the components of the change in medical claims and benefits payable for the periods indicated:

	Year Ended December 31,				
	2019	2018			
Medical claims and benefits payable, beginning balance	\$ 1,961	\$ 2,192			
Components of medical care costs related to:					
Current period	14,176	15,478			
Prior period <sup>(1)</sup>	(271)	(341)			
Total medical care costs	13,905	15,137			
Change in non-risk and other provider payables	24	13			
Payments for medical care costs related to:					
Current period	12,554	13,671			
Prior period	1,482	1,710			
Total paid	14,036	15,381			
Medical claims and benefits payable, ending balance	\$ 1,854	\$ 1,961			
Days in claims payable, fee for service <sup>(2)</sup>	50	53			

<sup>(1)</sup> The December 31, 2018, amounts include the 2018 benefit of the 2017 Marketplace CSR reimbursement of \$81 million.

## **UNAUDITED NON-GAAP FINANCIAL MEASURES**

The Company uses non-generally accepted accounting principles, or non-GAAP, financial measures as supplemental metrics in evaluating the Company's financial performance, making financing and business decisions, and forecasting and planning for future periods. For these reasons, management believes such measures are useful supplemental measures to investors in comparing the Company's performance to the performance of other public companies in the health care industry. These non-GAAP financial measures should be considered as supplements to, and not as substitutes for or superior to, GAAP measures. See further information regarding non-GAAP measures below the tables.

		Months nded	Year I	Ended
	Decer	mber 31,	Decem	ber 31,
	_2019_	2018	2019	2018
		(	(In millions)	
Net income	\$168	\$ 201	\$ 737	\$ 707
Adjustments:				
Depreciation, and amortization of intangible assets and capitalized software	21	23	89	118
Interest expense	20	24	87	115
Income tax expense	54	55	235	292
EBITDA	\$263	\$ 303	\$ 1,148	\$ 1,232

Adjustments made to GAAP measures used to calculate the non-GAAP measures used in this news release follow:

Earnings before interest, taxes, depreciation and amortization ("EBITDA"): Net income on a GAAP basis less depreciation, and amortization of intangible assets and capitalized software, interest expense and income tax expense. The Company believes that EBITDA is helpful in assessing the Company's ability to meet the cash demands of its operating units.

<sup>(2)</sup> Claims payable includes primarily IBNP. It also includes certain fee-for-service payables reported in "Other" medical claims and benefits payable amounting to \$50 million and \$43 million, as of December 31, 2019 and 2018, respectively.

### **UNAUDITED NON-GAAP FINANCIAL MEASURES CONTINUED**

	Three	Months I	Ended Dece	ember 31,		Year Ended D	ecember 31,	
	20	19	2018		2	019	2	018
	Amount	Per Diluted Share	Amount	Per Diluted Share	Amount	Per Diluted Share	Amount	Per Diluted Share
			(In	millions, exce	pt per diluted	share amounts)		
Net income	\$ 168	\$ 2.67	\$ 201	\$ 3.01	\$ 737	\$ 11.47	\$ 707	\$ 10.61
Adjustments:								
Amortization of intangible assets	4	0.06	6	0.08	17	0.27	22	0.32
(Gain) loss on debt repayment	_	_	(3)	(0.05)	(15)	(0.24)	22	0.33
Restructuring costs	1	0.02	8	0.12	6	0.10	46	0.68
Loss on sales of subsidiaries, net of gain			52	0.78			15	0.23
Subtotal, adjustments	5	0.08	63	0.93	8	0.13	105	1.56
Income tax effect (1)	(1)	(0.02)	(23)	(0.34)	(2)	(0.03)	(30)	(0.43)
Adjustments, net of tax effect	4	0.06	40	0.59	6	0.10	75	1.13
Adjusted net income	\$ 172	\$ 2.73	\$ 241	\$ 3.60	\$ 743	\$ 11.57	\$ 782	\$ 11.74

<sup>(1)</sup> Income tax effect of adjustments calculated at the blended federal and state statutory tax rate of 22.6% and 22% for 2019 and 2018, respectively.

Adjustments made to GAAP measures used to calculate the non-GAAP measures used in this news release follow:

Adjusted net income: Net income on a GAAP basis less amortization of intangible assets, gain or loss on debt repayment, restructuring costs, loss on sales of subsidiaries, and the aggregate income tax effect calculated at the statutory tax rate. The Company believes that adjusted net income is helpful in assessing the Company's financial performance exclusive of the non-cash impact of the amortization of purchased intangibles and the impact of certain expenses and other items that management believes are not indicative of longer-term business trends and operations.

Adjusted net income per diluted share: Adjusted net income divided by weighted average common shares outstanding on a fully diluted basis.

Beginning in the first quarter of 2020, the Company will no longer publish the tables that follow in its earnings announcements, through the last page of this news release.

## **HEALTH PLANS SEGMENT MEMBERSHIP**

	As of December 31,				
	2019	2018			
Ending Membership by Government Program:	<del></del>				
TANF and CHIP	1,987,000	2,295,000			
Medicaid Expansion	605,000	660,000			
ABD	364,000	406,000			
Total Medicaid	2,956,000	3,361,000			
MMP - Integrated	58,000	54,000			
Medicare Special Needs Plans	43,000	44,000			
Total Medicare	101,000	98,000			
Total Medicaid and Medicare	3,057,000	3,459,000			
Marketplace	274,000	362,000			
	3,331,000	3,821,000			

## **UNAUDITED SELECTED FINANCIAL DATA**

(In millions, except percentages and per-member per-month amounts)
HEALTH PLANS SEGMENT FINANCIAL DATA — BY GOVERNMENT PROGRAM

	Months	Months  (1)  Total		n Reve	n Revenue		Medical Care Costs				Medical	!!!
					РМРМ		Total		РМРМ	MCR (2)		argin_
				•	Three Montl	hs End	ed Decem	ber 31,	2019			
TANF and CHIP	6.1	\$	1,244	\$	206.74	\$	1,117	\$	185.79	89.9%	\$	127
Medicaid Expansion	1.8		720		395.37		608		333.59	84.4		112

ABD	1.1	1,263	1,150.24	1,093	995.29	86.5	170
Total Medicaid	9.0	3,227	361.16	2,818	315.41	87.3	409
MMP	0.2	396	2,284.37	343	1,981.07	86.7	53
Medicare	0.1	165	1,264.10	137	1,044.28	82.6	28
Total Medicare	0.3	561	1,846.15	480	1,578.71	85.5	81
Total Medicaid and Medicare	9.3	3,788	409.99	3,298	356.95	87.1	490
Marketplace	0.8	335	404.18	247	297.17	73.5	88
Warketplace	10.1	\$ 4,123		\$ 3,545			\$ 578
	10.1	Ψ 1,120	\$ 409.51	ψ 0,010	\$ 352.03	86.0%	Ψ 0.0
			Three Mont	hs Ended Decem	ber 31, 2018		
TANF and CHIP	7.1	\$ 1,363	\$ 189.86	\$ 1,203	\$ 167.61	88.3%	\$ 160
Medicaid Expansion	2.0	700	349.05	630	314.34	90.1	70
ABD	1.3	1,367	1,094.14	1,213	970.49	88.7	154
Total Medicaid	10.4	3,430	328.79	3,046	292.00	88.8	384
MMP	0.2	366	2,263.41	300	1,855.34	82.0	66
Medicare	0.1	161	1,206.96	126	944.65	78.3	35
Total Medicare	0.3	527	1,784.58	426	1,442.57	80.8	101
Total Medicaid and Medicare	10.7	3,957	368.93	3,472	323.72	87.7	485
Marketplace	1.1	481	437.79	303	275.56	62.9	178
	11.8	\$ 4,438	\$ 375.33	\$ 3,775	\$ 319.24	85.1%	\$ 663
				nded December 3			
TANF and CHIP	24.4	\$ 4,838	\$ 198.66	\$ 4,258	\$ 174.88	88.0%	\$ 580
Medicaid Expansion	7.2	2,775	383.93	2,418	334.53	87.1	357
ABD	4.4	4,853	1,111.09	4,293	982.83	88.5	560
Total Medicaid	36.0	12,466	346.79	10,969	305.16	88.0	1,497
MMP	0.7	1,589	2,346.87	1,377	2,033.77	86.7	212
Medicare	0.5	654	1,268.74	536	1,039.02	81.9	118
Total Medicare	1.2	2,243	1,880.79	1,913	1,603.73	85.3	330
Total Medicaid and Medicare	37.2	14,709	396.05	12,882	346.87	87.6	1,827
Marketplace	3.6	1,499	411.89	1,023	281.04	68.2	476
	40.8	\$ 16,208	\$ 397.47	\$ 13,905	\$ 340.99	85.8%	\$2,303
				nded December	· · · · · · · · · · · · · · · · · · ·		
TANF and CHIP	29.4	\$ 5,508	\$ 187.04	\$ 4,908	\$ 166.66	89.1%	\$ 600
Medicaid Expansion	8.1	2,884	356.81	2,587	320.11	89.7	297
ABD	5.0	5,231	1,049.26	4,763	955.22	91.0	468
Total Medicaid	42.5	13,623	320.43	12,258	288.31	90.0	1,365
MMP	0.7	1,443	2,192.58	1,241	1,885.59	86.0	202
Medicare	0.5	631	1,180.46	511	955.81	81.0	120
Total Medicare	1.2	2,074	1,738.85	1,752	1,468.77	84.5	322
Total Medicaid and Medicare	43.7	15,697	359.14	14,010	320.53	89.2	1,687
Marketplace	4.9	1,915	392.97	1,127	231.33	58.9	788
	48.6	\$ 17,612	\$ 362.54	\$ 15,137	\$ 311.59	85.9%	\$2,475

<sup>(1)</sup> A member month is defined as the aggregate of each month's ending membership for the period presented.

# HEALTH PLANS SEGMENT FINANCIAL DATA — MEDICAID AND MEDICARE

	Member	<u></u>		um Revenue PMPM			Medical Care Costs				Medical	
	Months					7	Total		PMPM	MCR	Margin	
				Th	ree Months	Ended D	December :	31, 2019	)			
California	1.5	\$	531	\$	334.81	\$	414	\$	261.66	78.2%	\$ 117	
Florida	0.3		125		426.72		109		371.79	87.1	16	
Illinois	0.7		276		412.06		240		357.32	86.7	36	

<sup>(2)</sup> The MCR represents medical costs as a percentage of premium revenue.

Michigan	1.0		390		362.57		321		298.90	82.4	69
Ohio	0.9		615		691.25		562		631.53	91.4	53
Puerto Rico	0.5		133		254.48		119		229.44	90.2	14
South Carolina	0.4		156		394.94		133		334.33	84.7	23
Texas	0.6		613		952.36		561		870.16	91.4	52
Washington	2.5		645		266.70		569		235.58	88.3	76
Other (1) (2)	0.9		304		406.59		270		360.51	88.7	34
	9.3	\$	3,788	\$	409.99	\$	3,298	\$	356.95	87.1%	\$ 490
		<u> </u>	0,1.00	Ψ	403.33	<u> </u>	-,	Ψ	330.33	07.176	<del>-</del>
				Th	ree Months	Ended I	December 3	31, 2018	1		
California	1.8	\$	485	\$	282.83	\$	425	\$	247.56	87.5%	\$ 60
Florida	1.0		370		376.80		345		351.20	93.2	25
Illinois	0.7		242		361.29		196		291.63	80.7	46
Michigan	1.1		389		348.47		320		287.33	82.5	69
New Mexico (2)	0.6		305		489.86		265		425.85	86.9	40
Ohio	0.9		607		662.51		527		575.69	86.9	80
Puerto Rico	0.8		147		173.81		135		158.97	91.5	12
South Carolina	0.3		126		352.67		106		299.17	84.8	20
Texas	0.6		581		865.75		538		801.34	92.6	43
Washington	2.3		512		225.52		455		200.72	89.0	57
Other <sup>(1)</sup>	0.6		193		344.31		160		283.96	82.5	33
Guioi	10.7	\$	3,957	\$	368.93	\$	3,472	\$	323.72	87.7%	\$ 485
			0,001	φ	300.93	<u> </u>	-,	φ	323.12	01.170	7 100
					Year Ende	ed Dece	mber 31, 20	019			
California	6.4	\$	2,039	\$	313.75	\$	1,700	\$	261.74	83.4%	\$ 339
Florida	1.3		543		414.29		483		368.81	89.0	60
Illinois	2.7		1,002		377.13		872		328.11	87.0	130
Michigan	4.3		1,589		368.73		1,311		304.22	82.5	278
Ohio	3.6		2,450		684.74		2,215		619.03	90.4	235
Puerto Rico	2.3		474		204.88		420		181.85	88.8	54
South Carolina	1.6		583		375.13		511		328.58	87.6	72
Texas	2.6		2,402		920.94		2,184		837.05	90.9	218
Washington	9.6		2,513		263.13		2,260		236.63	89.9	253
Other (1) (2)	2.8		1,114		403.47		926		335.31	83.1	188
	37.2	\$	14,709	\$	396.05	\$	12,882	\$	346.87	87.6%	\$1,827
				Ψ	000.00			Ψ	0 10.01	01.070	
					Year Ende	ed Dece	ember 31, 20	018			
California	7.1	\$	1,931	\$	273.59	\$	1,724	\$	244.21	89.3%	\$ 207
Florida	4.2		1,517		360.98		1,414		336.43	93.2	103
Illinois	2.5		793		322.87		670		272.61	84.4	123
Michigan	4.5		1,550		344.42		1,303		289.53	84.1	247
New Mexico (2)	2.6		1,241		474.10		1,140		435.65	91.9	101
Ohio	3.7		2,277		608.29		2,001		534.59	87.9	276
Puerto Rico	3.7		696		186.59		636		170.45	91.4	60
South Carolina	1.4		495		351.38		429		304.85	86.8	66
Texas	2.7		2,296		839.70		2,092		765.12	91.1	204
Washington	9.1		2,178		240.42		1,999		220.72	91.8	179
Other <sup>(1)</sup>	2.2		723		329.06		602		273.55	83.1	121
	43.7	\$	15,697	\$	359.14	\$	14,010	\$	320.53	89.2%	\$1,687
	_			Ψ	555.14			Ψ	520.55	03.270	

<sup>(1) &</sup>quot;Other" includes the Idaho, Mississippi, New York, Utah and Wisconsin health plans, which are not individually significant to the Company's consolidated operating results.

# HEALTH PLANS SEGMENT FINANCIAL DATA — MARKETPLACE

Member	Premium	Revenue	Medical	Care Costs	_	Medical
Months	Total	PMPM	Total	PMPM	MCR	Margin

<sup>(2)</sup> In 2019, "Other" includes the New Mexico health plan. The New Mexico health plan's Medicaid contract terminated on December 31, 2018, and therefore its 2019 results are not individually significant to the Company's consolidated operating results.

			Th	ree Months E	nded Decem	oer 31, 201	9			
California	0.2	\$ 53	\$	365.16	\$ 36	\$	241.93	66.3%	\$	17
Florida	0.1	39		357.79	26		239.09	66.8		13
Michigan	0.1	8		497.43	5		302.84	60.9		3
Ohio	_	24		803.58	18		599.84	74.6		6
Texas	0.4	132		337.02	99		253.66	75.3		33
Washington	_	39		684.31	33		563.25	82.3		6
Other (1)		40		492.23	30	_	379.25	77.0		10
	0.8	\$ 335	\$	404.18	\$ 247	\$	297.17	73.5%	\$	88
			Τŀ	ree Months Ei	nded Decem	per 31. 201	8			
California		\$ 48	\$	322.39	\$ 36	\$	248.84	77.2%	\$	12
Florida	0.1	φ 40 62	Ψ	526.44	32	Ψ	278.60	52.9	Ψ	30
Michigan	0.1	11		259.20	8		166.54	64.3		3
New Mexico	0.1	22		328.32	19		302.79	92.2		3
Ohio	0.1	 27		512.33	20		366.62	71.6		7
Texas	0.7	269		440.81	153		250.66	56.9		116
Washington	_	44		697.31	35		536.80	77.0		9
Other <sup>(2)</sup>	_	(2)		NM	_		NM	NM		(2)
	1.1	\$ 481	\$	437.79	\$ 303	_ _ \$	275.56	62.9%	\$	178
				Year Ended	December 3	1, 2019				
California	0.7	\$ 227	\$	364.82	\$ 137	\$	218.06	59.8%	\$	90
Florida	0.5	191		382.52	107		214.19	56.0		84
Michigan	0.1	35		479.12	20		273.87	57.2		15
Ohio	0.1	103		802.29	71		556.15			32
Texas	1.7	589			, ,			69.3		
Washington		569		342.57	430		250.40	69.3 73.1		159
O. (1)	0.2	182		342.57 730.31						
Other <sup>(1)</sup>	0.3				430	_	250.40	73.1		159
Other (1)		182	\$	730.31	430 130	- - \$	250.40 522.15	73.1 71.5	\$	159 52
Other (1)	0.3	182 172	\$	730.31 494.05 411.89	430 130 128 \$ 1,023	_	250.40 522.15 368.08	73.1 71.5 74.5	\$	159 52 44
	3.6	182 172 \$ 1,499		730.31 494.05 411.89 <b>Year Ended</b>	430 130 128 \$ 1,023 December 3	1, 2018	250.40 522.15 368.08 281.04	73.1 71.5 74.5 68.2%		159 52 44 476
California	0.3 3.6 0.6	182 172 \$ 1,499 \$ 219	\$	730.31 494.05 411.89 <b>Year Ended</b> 325.84	430 130 128 \$ 1,023 December 3 \$ 125	_	250.40 522.15 368.08 281.04	73.1 71.5 74.5 68.2%	\$	159 52 44 476
California Florida	0.3 3.6 0.6 0.6	\$ 1,499 \$ 219 273		730.31 494.05 411.89 <b>Year Ended</b> 325.84 498.66	430 130 128 \$ 1,023 December 3 \$ 125 99	1, 2018	250.40 522.15 368.08 281.04 187.37 181.52	73.1 71.5 74.5 68.2% 57.5% 36.4		159 52 44 476 94 174
California Florida Michigan	0.3 3.6 0.6 0.6 0.2	\$ 1,499 \$ 219 273 51		730.31 494.05 411.89 Year Ended 325.84 498.66 250.69	430 130 128 \$ 1,023 December 3 \$ 125 99 31	1, 2018	250.40 522.15 368.08 281.04 187.37 181.52 150.11	73.1 71.5 74.5 68.2% 57.5% 36.4 59.9		159 52 44 476 94 174 20
California Florida Michigan New Mexico	0.3 3.6 0.6 0.6 0.2 0.3	\$ 1,499 \$ 219 273 51 115		730.31 494.05 411.89 Year Ended 325.84 498.66 250.69 403.55	430 130 128 \$ 1,023 December 3 \$ 125 99 31 74	1, 2018	250.40 522.15 368.08 281.04 187.37 181.52 150.11 260.29	73.1 71.5 74.5 68.2% 57.5% 36.4 59.9 64.5		159 52 44 476 94 174 20 41
California Florida Michigan New Mexico Ohio	0.3 3.6 0.6 0.6 0.2 0.3 0.3	\$ 1,499 \$ 219 273 51 115 111		730.31 494.05 411.89 Year Ended 325.84 498.66 250.69 403.55 477.03	430 130 128 \$ 1,023 December 3 \$ 125 99 31 74 78	1, 2018	250.40 522.15 368.08 281.04 187.37 181.52 150.11 260.29 334.32	73.1 71.5 74.5 68.2% 57.5% 36.4 59.9 64.5 70.1		159 52 44 476 94 174 20 41 33
California Florida Michigan New Mexico Ohio Texas	0.3 3.6 0.6 0.6 0.2 0.3 0.3 2.7	\$ 1,499 \$ 219 273 51 115 111 948		730.31 494.05 411.89 Year Ended 325.84 498.66 250.69 403.55 477.03 356.06	430 130 128 \$ 1,023 December 3 \$ 125 99 31 74 78 593	1, 2018	250.40 522.15 368.08 281.04 187.37 181.52 150.11 260.29 334.32 222.89	73.1 71.5 74.5 68.2% 57.5% 36.4 59.9 64.5 70.1 62.6		159 52 44 476 94 174 20 41 33 355
California Florida Michigan New Mexico Ohio Texas Washington	0.3 3.6 0.6 0.6 0.2 0.3 0.3	\$ 1,499 \$ 1,499 \$ 219 273 51 115 111 948 183		730.31 494.05 411.89 Year Ended 325.84 498.66 250.69 403.55 477.03 356.06 664.48	430 130 128 \$ 1,023 December 3 \$ 125 99 31 74 78 593 140	1, 2018	250.40 522.15 368.08 281.04 187.37 181.52 150.11 260.29 334.32 222.89 506.07	73.1 71.5 74.5 68.2% 57.5% 36.4 59.9 64.5 70.1 62.6 76.2		159 52 44 476 94 174 20 41 33 355 43
California Florida Michigan New Mexico Ohio Texas	0.3 3.6 0.6 0.6 0.2 0.3 0.3 2.7	\$ 1,499 \$ 219 273 51 115 111 948		730.31 494.05 411.89 Year Ended 325.84 498.66 250.69 403.55 477.03 356.06	430 130 128 \$ 1,023 December 3 \$ 125 99 31 74 78 593	1, 2018	250.40 522.15 368.08 281.04 187.37 181.52 150.11 260.29 334.32 222.89	73.1 71.5 74.5 68.2% 57.5% 36.4 59.9 64.5 70.1 62.6		159 52 44 476 94 174 20 41 33 355

<sup>(1) &</sup>quot;Other" includes the New Mexico, Utah and Wisconsin health plans, which are not individually significant to the Company's consolidated operating

# HEALTH PLANS SEGMENT FINANCIAL DATA — TOTAL

	Member		Premium I		Revenue		Medical Care Costs				Medical	
	Months	Months Total		PMPM		7	Total		PMPM	MCR	Margin	
				Th	ree Months	Ended D	ecember	31, 2019	)			
California	1.7	\$	584	\$	337.37	\$	450	\$	259.99	77.1%	\$ 134	
Florida	0.4		164		407.98		135		335.71	82.3	29	
Illinois	0.7		276		412.06		240		357.32	86.7	36	
Michigan	1.1		398		364.51		326		298.95	82.0	72	
Ohio	0.9		639		694.87		580		630.51	90.7	59	
Puerto Rico	0.5		133		254.48		119		229.44	90.2	14	
South Carolina	0.4		156		394.94		133		334.33	84.7	23	

<sup>(2) &</sup>quot;Other" includes the Utah and Wisconsin health plans, where the Company did not participate in the Marketplace in 2018. Therefore, the ratios for 2018 periods are not meaningful (NM).

	88.5 85
· · · · · · · · · · · · · · · · · · ·	88.0 82
Other (1) (2) 0.9 344 414.93 300 362.34 8	37.3 44
10.1\$ 4,123\$ 409.51\$ 3,545\$ 352.03 &	6.0% \$ 578
<del></del>	
Three Months Ended December 31, 2018	
California 1.8 \$ 533 \$ 285.98 \$ 461 \$ 247.66 8	86.6% \$ 72
	37.5 55
	30.7 46
	31.9 72
(0)	37.3 43
	6.2 87
	11.5
	34.8 20
	11.3 159
	88.1 66
	2.9 31
<u>11.8</u> <u>\$ 4,438</u> \$ 375.33 <u>\$ 3,775</u> \$ 319.24 8	\$5.1% <u>\$ 663</u>
Year Ended December 31, 2019	
· · · · · · · · · · · · · · · · · · ·	
	\$1.0% \$ 429
	30.4 144
	37.0 130
	293
	9.6 267
	88.8 54
	37.6 72
	37.4 377
	88.7 305
Other (1) (2) 3.1 1,286 413.61 1,054 338.98	232
	5.8% \$2,303
<del></del>	
Year Ended December 31, 2018	
California 7.7 \$ 2,150 \$ 278.13 \$ 1,849 \$ 239.28 8	6.0% \$ 301
	34.5 277
1 1011ua	
	4.4 123
Illinois 2.5 793 322.87 670 272.61 8	34.4 123 33.3 267
Illinois     2.5     793     322.87     670     272.61     8       Michigan     4.7     1,601     340.35     1,334     283.47     8	33.3 267
Illinois     2.5     793     322.87     670     272.61     8       Michigan     4.7     1,601     340.35     1,334     283.47     8       New Mexico (2)     2.9     1,356     467.17     1,214     418.44     8	33.3 267 39.6 142
Illinois     2.5     793     322.87     670     272.61     8       Michigan     4.7     1,601     340.35     1,334     283.47     8       New Mexico (2)     2.9     1,356     467.17     1,214     418.44     8       Ohio     4.0     2,388     600.62     2,079     522.89     8	33.3 267 19.6 142 17.1 309
Illinois         2.5         793         322.87         670         272.61         8           Michigan         4.7         1,601         340.35         1,334         283.47         8           New Mexico (2)         2.9         1,356         467.17         1,214         418.44         8           Ohio         4.0         2,388         600.62         2,079         522.89         8           Puerto Rico         3.7         696         186.59         636         170.45         9	33.3 267 39.6 142 57.1 309 11.4 60
Illinois         2.5         793         322.87         670         272.61         8           Michigan         4.7         1,601         340.35         1,334         283.47         8           New Mexico (2)         2.9         1,356         467.17         1,214         418.44         8           Ohio         4.0         2,388         600.62         2,079         522.89         8           Puerto Rico         3.7         696         186.59         636         170.45         9           South Carolina         1.4         495         351.38         429         304.85         8	33.3 267 39.6 142 37.1 309 31.4 60 36.8 66
Illinois     2.5     793     322.87     670     272.61     8       Michigan     4.7     1,601     340.35     1,334     283.47     8       New Mexico (2)     2.9     1,356     467.17     1,214     418.44     8       Ohio     4.0     2,388     600.62     2,079     522.89     8       Puerto Rico     3.7     696     186.59     636     170.45     9       South Carolina     1.4     495     351.38     429     304.85     8       Texas     5.4     3,244     601.23     2,685     497.75     8	33.3 267 99.6 142 57.1 309 51.4 60 66.8 66 52.8 559
Illinois     2.5     793     322.87     670     272.61     8       Michigan     4.7     1,601     340.35     1,334     283.47     8       New Mexico (2)     2.9     1,356     467.17     1,214     418.44     8       Ohio     4.0     2,388     600.62     2,079     522.89     8       Puerto Rico     3.7     696     186.59     636     170.45     9       South Carolina     1.4     495     351.38     429     304.85     8       Texas     5.4     3,244     601.23     2,685     497.75     8       Washington     9.3     2,361     252.92     2,139     229.13     9	33.3 267 49.6 142 57.1 309 11.4 60 16.8 66 162.8 559 10.6 222
Illinois   2.5   793   322.87   670   272.61   88   89   89   89   89   89   89   8	33.3 267 99.6 142 57.1 309 51.4 60 66.8 66 52.8 559

<sup>(1) &</sup>quot;Other" includes the Idaho, Mississippi, New York, Utah and Wisconsin health plans, which are not individually significant to the Company's consolidated operating results.

## **SELECTED FINANCIAL DATA**

The following table provides details of the Company's medical care costs for the periods indicated:

		Inree Months Ended December 31,										
		2019					2018					
	A	mount		РМРМ	% of Total	A	mount		РМРМ	% of Total		
Fee for service Pharmacy	\$	2,660 427	\$	264.20 42.43	75.0% 12.0	\$	2,807 493	\$	237.39 41.68	74.4% 13.1		

<sup>(2)</sup> In 2019, "Other" includes the New Mexico health plan. The New Mexico health plan's Medicaid contract terminated on December 31, 2018, and therefore its 2019 results are not individually significant to the Company's consolidated operating results.

Capitation	293		29.06	8.3	293		24.83	7.7
Other	165		16.34	 4.7	 182	_	15.34	4.8
	\$ 3,545	 \$	352.03	 100.0%	\$ 3,775		\$ 319.24	100.0%

Vaar	Endod	December 31	

	 2019					2018				
	 Amount	!	% of PMPM Total			Amount		РМРМ	% of Total	
Fee for service	\$ 10,453	\$	256.34	75.1%	\$	11,278	\$	232.15	74.5%	
Pharmacy	1,681		41.23	12.1		2,138		44.01	14.1	
Capitation	1,149		28.17	8.3		1,184		24.38	7.8	
Other	622		15.25	4.5		537		11.05	3.6	
	\$ 13,905	\$	340.99	100.0%	\$	15,137	\$	311.59	100.0%	

The following table provides details of the Company's medical claims and benefits payable as of the dates indicated:

	December 31,						
	2019	2018					
Fee-for-service claims incurred but not paid (IBNP)	\$ 1,406	\$ 1,562					
Pharmacy payable	126	115					
Capitation payable	55	52					
Other <sup>(1)</sup>	267	232					
	\$ 1,854	\$ 1,961					

<sup>(1) &</sup>quot;Other" medical claims and benefits payable include amounts payable to certain providers for which the Company acts as an intermediary on behalf of various state agencies without assuming financial risk. Such receipts and payments do not impact the Company's consolidated statements of income. As of December 31, 2019 and 2018, the Company had recorded non-risk provider payables of approximately \$132 million and \$107 million, respectively.

# SUMMARY OF NON-RUN RATE ITEMS AFFECTING CURRENT QUARTER AND YEAR-TO-DATE FINANCIAL RESULTS (In millions, except per diluted share amounts)

The table below summarizes the impact of certain expenses and other items that management believes are not indicative of longer-term business trends and operations. The individual items presented below increase (decrease) income before income tax expense.

	Thre	ee Months E	nded Decen	nber 31,	Year Ended December 31,					
	2019		2018		20	)19	2018			
	Amount	Per Diluted Share <sup>(1)</sup>	Amount	Per Diluted Share <sup>(1)</sup>	Amount	Per Diluted Share <sup>(1)</sup>	Amount	Per Diluted Share <sup>(1)</sup>		
Gain (loss) on debt repayment	\$ —	\$ —	\$ 3	\$ 0.04	\$ 15	\$ 0.18	\$ (22)	\$ (0.29)		
Restructuring costs	(1)	(0.01)	(8)	(0.09)	(6)	(0.07)	(46)	(0.54)		
Loss on sales of subsidiaries, net of gain			(52)	(0.48)			(15)	(0.05)		
	\$ (1)	\$ (0.01)	\$ (57)	\$ (0.53)	\$ 9	\$ 0.11	\$ (83)	\$ (0.88)		

<sup>(1)</sup> Except for permanent differences between GAAP and tax (such as certain expenses that are not deductible for tax purposes), per diluted share amounts are generally calculated at the statutory income tax rate of 22.6% and 22% for 2019 and 2018, respectively.

## **NON-GAAP FINANCIAL MEASURES**

	Thre	ee Months	Ended Decen	nber 31,	Year Ended December 31,					
	20	2019		2018		2019		018		
		Per Diluted		Per Diluted		Per Diluted		Per Diluted		
	Amount	Share	Amount	Share	Amount	Share	Amount	Share		
et income	\$ 168	\$ 2.67	\$ 201	\$ 3.01	\$ 737	\$11.47	\$ 707	\$ 10.61		

Adjustment:

Amortization of intangible assets	4	0.06	6	0.08	17	0.27	22	0.32
Income tax effect (1)	(1)	(0.01)	(1)	(0.02)	(4)	(0.06)	(5)	(0.07)
Adjustment, net of tax effect	3	0.05	5	0.06	13	0.21	17	0.25
Adjusted net income	\$ 171	\$ 2.72	\$ 206	\$ 3.07	\$ 750	\$ 11.68	\$ 724	\$ 10.86

(1) Income tax effect of adjustments calculated at the blended federal and state statutory tax rate of 22.6% and 22% for 2019 and 2018, respectively.

Adjustments made to GAAP measures used to calculate the non-GAAP measures used in this news release follow:

Adjusted net income: Net income on a GAAP basis less amortization of intangible assets, net of income tax effect calculated at the statutory tax rate. The Company believes that adjusted net income is helpful in assessing the Company's financial performance exclusive of the non-cash impact of the amortization of purchased intangibles.

Adjusted net income per diluted share: Adjusted net income divided by weighted average common shares outstanding on a fully diluted basis.

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