

Commitment to Quality

Molina Healthcare was founded in 1980 with a mission to provide quality health care to those who need it most. Today, Molina continues this commitment to quality by offering Medicaid and Health Insurance Marketplace products recognized by the National Committee for Quality Assurance (NCQA), as well as Medicare plans rated by the Centers for Medicare and Medicaid Services (CMS).

12 Molina health plans have earned NCQA's Multicultural Health Care Distinction, awarded to organizations that lead the market in providing culturally and linguistically sensitive services, and working to reduce disparities in health care. Additionally, 7 Molina health plans earned NCQA's Long Term Services and Supports Distinction.

State	NCQA Health Plan Accreditation	NCQA Multicultural Healthcare Distinction	NCQA Long Term Services and Supports Distinction	NCQA's Medicaid Health Plan Rating 2022 (Medicaid)*	CMS's Medicare Star Ratings 2023
Arizona	scheduled for 2023	pursuing this accreditation in 2023/2024	will pursue in the future	2.0 ★★☆☆☆	not applicable
California	Marketplace Medicaid	Marketplace (Multicultural Healthcare Distinction) Medicaid (Health Equity Plus)	Medicaid	3.0 ★★★★★	3.0 ★★★★★
Florida	Marketplace, Medicaid: Molina Florida (accredited) and FL SMI (in process)	Marketplace Medicaid	Medicaid	4.0 ★★★★★ (Molina) 2.0 ★☆☆☆☆ (Florida SMI)	2.5 ★★☆☆☆
Illinois	Medicaid	Medicaid	Medicaid	3.5 ★★★★★	not applicable
Kentucky	Marketplace Medicaid (Interim)	not applicable	not applicable	3.0 ★★★★★	Not enough data available
Massachusetts (Senior Whole Health)	Medicaid Medicare	not applicable	not applicable	3.5 ★★★★★	3.0 ★★★★★
Michigan	Marketplace Medicaid	Marketplace Medicaid	MMP	3.5 ★★★★★	3.0 ★★★★★
Mississippi	Marketplace Medicaid	pursuing this accreditation in 2023/2024	not applicable	3.0 ★★★★★	not applicable
New Mexico	Marketplace	Marketplace	not applicable	not applicable	2.5 ★★☆☆☆

*NCQA Health Insurance Plan Ratings for 2020-2021 (Medicaid) are not being released due to COVID-19.

State	NCQA Health Plan Accreditation	NCQA Multicultural Healthcare Distinction	NCQA Long Term Services and Supports Distinction	NCQA's Medicaid Health Plan Rating 2022 (Medicaid)*	CMS's Medicare Star Ratings 2023
Nevada	Medicaid (in progress)	not applicable	—	not applicable	not applicable
New York	not applicable	Medicaid	—	3.0 ★★☆☆☆	not enough data available
Ohio	Marketplace Medicaid	Marketplace Medicaid	Medicaid	3.5 ★★★★★	OH (H9955): 3.0 ★★★★★
South Carolina	Marketplace Medicaid	Medicaid	—	3.5 ★★★★★	OH/SC (H8176): 3.5 ★★★★★
Texas	Marketplace Medicaid	Marketplace Medicaid	Medicaid	3.0 ★★★★★	3.5 ★★★★★
Utah	Marketplace Medicaid	Medicaid	—	2.5 ★★★★★	3.0 ★★★★★
Virginia	Medicaid	not applicable	Medicaid	2.5 ★★★★★	Not enough data available
Washington	Marketplace Medicaid	Marketplace Medicaid	not applicable	3.5 ★★★★★	3.0 ★★★★★
Wisconsin	Marketplace Medicaid	Medicaid	not applicable	3.5 ★★★★★	3.0 ★★★★★